11:59
ready for tomorrow

STATE OF CALIFORNIA

USEFUL · AI SOLUTIONS CATALOG

AI Solutions Catalog

Proven AI for statutory clocks and intake backlogs.

Pre-built, deployed into your cloud, run by 11:59 Operate.

Your programs have Public Records Act deadlines, application backlogs and correspondence that don't wait for a modernization plan, and leadership is asking what AI is doing for the operation. Your team doesn't have spare capacity to build the answer from scratch.

The AI Solutions Catalog covers the work most organizations share. Each solution was built in production for a client, is deployed into your own cloud and configured to your data, with the deployment scoped and quoted before you order. We run it for you under 11:59 Operate. You own the deployment and the data.

23+ years of State of California work · 300+ projects for the State of California

> *A jump start, not a science project: proven solutions in your cloud, scoped and quoted up front. We run it. You own it.*

WHY IT'S FASTER

Starting from scratch is the slow way

The common first AI project: pick a use case, assign a team, spend months on data access and security review, build a prototype, discover the edge cases, rebuild, and reach production much later with one solution and a tired team. Multiply by every use case.

Most of that time goes to problems already solved: extracting fields from messy documents reliably, migrating a database without an outage, retrieving the right answer from ten thousand files, producing an audit trail a regulator accepts. The catalog solutions carry those answers with them. You spend your time on what's specific to you: configuration, not a ground-up engineering project.

BUILD IT YOURSELF	DEPLOY FROM THE CATALOG
A long build before anything reaches production	A working deployment in your cloud, scoped and quoted up front
Your team learns the edge cases the hard way	The edge cases are already handled; the test set comes with it
Security review from a blank page	A reference architecture already reviewed by regulated clients

Each use case starts over	Every solution ships with the same governance and audit pattern
Success depends on who you could hire	Success depends on your data, the part you control

3x faster to production with a proven solution vs. a custom build.

THE CATALOG

Solutions departments start with

SOLUTION	WHAT IT DOES	WHO BUYS IT FIRST	PROOF
PRA Accelerator	California Public Records Act requests end to end: intake, search, responsiveness review, redaction support, response assembly and deadline tracking. Records officers keep every disclosure decision.	Departments and local agencies with statutory response clocks	Built on IDP++ for a state department; deploys from a proven reference build
IDP++ document intake	Intake, classification, extraction and validation of documents at volume, with a defensible audit trail of every decision	Programs with applications, forms, correspondence and case files	In production at a California state department
Knowledge search	Grounded answers across your documents and systems, with citations instead of guesses	Programs whose rules live in regulations, manuals and policy documents	Deployed as the retrieval layer under other catalog solutions
ERP exception queues	Agents that work exception queues: mismatches, holds and incomplete transactions, researched and resolved or escalated with a record	Finance and operations teams with large manual exception backlogs	First deployments in progress
Database migration (ADAM)	Agentic database migration: assesses, plans and executes moves to managed databases, built on AWS	IT teams with legacy or expensive databases to modernize or exit	Billed per workload rather than per engineer-hour

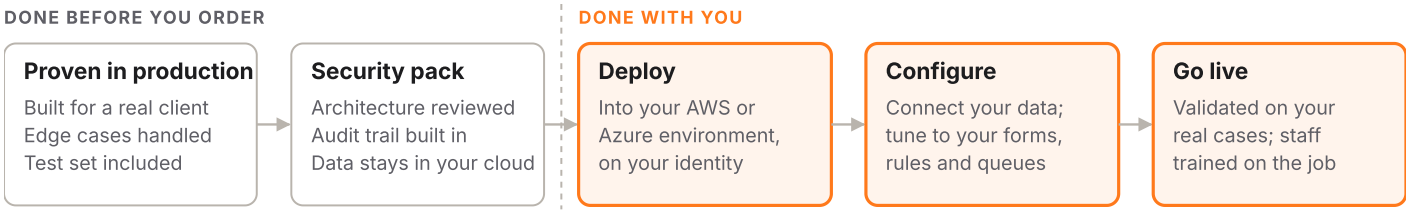
GETTING STARTED

Two ways in

	YOU KNOW THE BACKLOG	YOU KNOW AI SHOULD HELP, NOT WHERE
Sounds like	"Records requests keep missing the clock" or "the application queue is months deep"	Several teams asking for AI, no agreement on which problem comes first
First step	A deployment quote for the matching solution	An AI Rapid Scan across two or three teams
What to have ready	A sample of real cases and the person who owns the process	An hour with the leaders of those teams
Then	Deploy, validate on your cases, go live under 11:59 Operate	The solution to deploy first, with its deployment quote

HOW IT WORKS

Two steps done before you order, three done with you



Then 11:59 Operate keeps it current, tuned and supported. You own the deployment, the data and the option to run it yourselves.

Two of the five steps are finished before you order. The three that remain are about your data, your rules and your people, so the deployment is scoped to them and quoted before you order. More integrations or a longer security review widen the scope, and both show up in the quote.

THE DEPLOYMENT

What we do, and what we need from you

STEP	WHAT WE DO	WHAT WE NEED FROM YOUR TEAM
Connect	Connect the solution to your document sources and systems of record, inside your cloud	Access through your identity provider and a technical contact
Configure	Set up your document types, rules, exception categories and queues	A process owner for a few working sessions
Validate	Run the solution on your real cases and measure it against the owner's checks	A sample set of cases and the owner's sign-off
Go live	Train the people who use it and hand it to 11:59 Operate	The users for a training session, and a go-live date that suits the program

Your team brings the knowledge of the work; we bring the solution and the engineering. The quality bar is proven on your data before go-live.

OWNERSHIP

What's pre-built and what's yours

PRE-BUILT AND MAINTAINED BY 11:59	CONFIGURED TO YOU IN THE DEPLOYMENT	OWNED BY YOU
The agents, pipelines and workflow logic	Connections to your document sources, databases and systems of record	The deployment in your cloud
The evaluation and test harness	Your document types, forms, rules, exception categories and queues	Your data, which never leaves your environment
Governance, audit trail and policy hooks	Your approval thresholds and who gets escalations	The outputs, the audit record, the results
Security reference architecture and deployment automation	Identity: the solution runs under your users and roles	The option to run it yourselves if you ever end 11:59 Operate

The solution runs in your cloud, under your identity provider, against your data. Under 11:59 Operate we keep it current, tuned and supported, so your team doesn't have to maintain it.

EVERY MONTH

What you see under 11:59 Operate

- **Volume handled.** items processed by each solution, and the trend
- **Quality.** the share of work that passes the owner's checks in weekly reviews of real cases
- **Handed to people.** what the solution routed to staff, and why
- **Cost per item.** model and cloud cost per document, request or record
- **Hours returned.** what the solution handled, turned into staff time given back
- **What changed.** model updates, tuning and fixes, in plain language

Hours returned are items handled multiplied by the minutes per item the owner agrees before go-live. We report time given back to staff, not cash savings.

BUYING

How you buy it

	WHAT IT IS	HOW IT'S PRICED
AI Rapid Scan	The front door when you're not sure where to start: your backlogs, systems and data, ending with the solution to deploy first and its deployment quote	Fixed fee, scoped to the effort and quoted before we start
Deployment	Deploy, connect, configure, validate on your real cases, train your team	Fixed fee per solution, quoted before you order
11:59 Operate	We run the solution in your cloud: updates, tuning, model and prompt maintenance, monitoring and support	Monthly or annual, per solution, tiered by volume
Software through SLP	PRA Accelerator, IDP++ and other 11:59 software by SKU	Through an authorized SLP reseller

11:59 Operate is priced per solution, so you add the next one when you're ready and it joins the same subscription. The deployment is fixed, so the cost of going live is a known number before you order.

WHERE IT FITS

On its own, or as part of a program

- **On its own.** Pick a solution, deploy it, use it. No program, no platform decision required.
- **With Standardized AI Adoption.** Catalog solutions are what the forward deployed specialists deploy in a program when the need matches, which leaves their time for what's specific to it.
- **On the Agent Foundation.** If you've adopted the owned agent layer, catalog solutions deploy onto it and inherit its identity, policy, audit and telemetry. If not, they run in your cloud with governance built in, and move onto the layer later without a rebuild.

FOR STATE OF CALIFORNIA LEADERS

A proven result, bought the way you already buy

Your programs have statutory clocks, intake backlogs and records requests that don't wait for a modernization plan. The catalog gives you solutions already running at a California state department, deployed into your own cloud under your own identity and security. PRA Accelerator and IDP++ are the usual first picks: a result your program can point to, with the audit trail oversight bodies expect. Contract through CMAS 3-24-01-1044 or the TDDC MSA #5-22-70-25-189, or buy 11:59 software through the California Software Licensing Program (SLP).

> *Proven solutions from a peer department, in your cloud, bought through the vehicle you already have.*

QUESTIONS LEADERS ASK

The ones that come up in every first meeting

Is our data used to build the catalog?
No. The solution runs in your cloud against your data. We don't move your data out to build or improve the catalog, and the outputs and audit record stay with you.

What if our documents are messier than the reference client's?
That is what validation is for. The solution is measured on your real cases before go-live, and if your data needs more configuration, it shows up in the quote, not later.

Can we buy it through a vehicle we already have?
Yes. Services through CMAS 3-24-01-1044 or the TDDC MSA #5-22-70-25-189; PRA Accelerator, IDP++ and other 11:59 software through the California Software Licensing Program (SLP).

What if we stop?
You own the deployment in your cloud. We hand over the runbooks, tests and configuration, and the solution keeps running.

WHY 11:59

Built in production, not for a demo

- **Built in production.** Every catalog solution was built for a client with a real backlog and a real auditor, then generalized. The edge cases are in the test set because someone hit them.
- **Your cloud, your data.** Nothing is hosted elsewhere. Deployment runs in your AWS or Azure environment under your identity provider, which is why regulated clients can say yes.
- **Governed like government.** 23+ years running State of California systems and 300+ projects for the State of California. AWS Advanced Tier Partner with the AWS Generative AI Competency.
- **It compounds.** Each solution shares the same governance and retrieval pattern and the same 11:59 Operate subscription, so each one builds on what's already there.
- **A record of delivery.** Every AI and cloud project delivered since 2022, and 89+ NPS, measured every year.

WHICH SOLUTION FITS

Match the backlog to the solution

THE BACKLOG YOU HAVE	START WITH	WHAT CHANGES
Records requests that keep running up against the statutory clock	PRA Accelerator	Every deadline tracked; records officers spend their time on disclosure decisions, not searching

THE BACKLOG YOU HAVE	START WITH	WHAT CHANGES
Applications, claims and correspondence waiting to be keyed and checked	IDP++ document intake	Documents read, sorted and checked on arrival; staff handle the exceptions
Staff hunting through regulations, manuals and bulletins for answers	Knowledge search	Cited answers on demand; the same answer for everyone
Transaction exceptions and holds piling up in the financial system	ERP exception queues	Exceptions researched and resolved or escalated, each with a record
A legacy database that is costly to license and hard to support	Database migration (ADAM)	A managed database, moved with a plan and billed per workload

Not sure which backlog comes first? The AI Rapid Scan answers that, and ends with the deployment quote.

Next step: an AI Rapid Scan

A short, fixed-scope look at one backlog, your cloud and your data sources, scoped to the effort and quoted before we start. You leave with the catalog solution to deploy first and a fixed deployment quote.

Contract through **CMAS 3-24-01-1044** or the **TDDC MSA #5-22-70-25-189** as a SOW under an existing agreement. 11:59 software is also available through the **California Software Licensing Program (SLP)**.

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